Your Meritain Health ID Number.

Your ID Card contains a unique number that identifies your Meritain Health policy. It's important to recognize this number as you may need to identify yourself using it when calling customer service or when filling out a claim form. Your unique ID begins with the letter “N”, followed by your NDID number and ends with “01”.

Meritain Health: Contact Information Numbers

- Customer Service: 1.888.668.6855 (Press 2)
- Provider Service: 1.888.668.6855 (Press 3)
- Flexible Spending: 1.800.748.0003
- Precertification and Case Management: 1.800.242.1199
- Member website: www.myMERITAIN.com

Meritain Health PPO Plan

Select Network (In and out-of-network benefits available)

- Select Health Network www.selecthealthnetwork.com 1.800.634.9585 Medical services in the South Bend area
- PHCS Healthy Directions www.phcs.com 1.800.678.7427 Medical and mental health services outside South Bend area
- Midwest Behavioral Health www.newavenuesonline.com 1.800.223.6246 Mental health services in South Bend area
- Lakeland Care www.lakelandcare.com n/a Medical services in the Michigan area

CHA Network (In and out-of-network benefits available)

- CHA Network www.chanetwork.com 1.888.689.2242 Medical and mental health services
- PHCS Healthy Directions www.phcs.com 1.800.678.7427 Medical and mental health services outside South Bend area

Meritain Health CHA HMO (In-network only plan, NO out-of-network benefits)

- CHA Network www.chanetwork.com 1.888.689.2242 Medical and mental health services

Meritain Health Select HMO (In-network only plan, NO out-of-network benefits)

- Select Health Network www.selecthealthnetwork.com 1.800.634.9585 Medical services in the South Bend area
- Midwest Behavioral Health www.newavenuesonline.com 1.800.223.6246 Mental health services in South Bend area
- Lakeland Care www.lakelandcare.com n/a Medical services in the Michigan area

MEDCO: Prescription Drug Information

- Customer Service: 1.800.711.0917
- Rx Group: UOFNDRX (Please provide this to your pharmacy)
- BIN: 610014 (Please provide this to your pharmacy)

Meritain Health: Claims Submission Address:

<table>
<thead>
<tr>
<th>Medical Claims</th>
<th>Flexible Spending Account Claims</th>
<th>Appeals Mailing Address</th>
</tr>
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<tbody>
<tr>
<td>Meritain Health</td>
<td>Meritain Health</td>
<td>Meritain Health</td>
</tr>
<tr>
<td>P.O. Box 27267</td>
<td>P.O. Box 30111</td>
<td>Attention Unit 64 Appeals</td>
</tr>
<tr>
<td>Minneapolis, MN 55427-0267</td>
<td>Lansing, MI 48909</td>
<td>300 Corporate Parkway</td>
</tr>
<tr>
<td>Fax: 1.716.319.5575 or 1.888.837.3725</td>
<td></td>
<td>Amherst, NY 14226</td>
</tr>
</tbody>
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