University of Notre Dame
Group #12785

Important Health Plan Information

Your Meritain Health ID Number

Your ID Card contains a unique number that identifies your Meritain Health policy. It’s important to recognize this number as you may need to identify yourself using it when calling customer service or when filling out a claim form. Your unique ID begins with the letter N, followed by your NDID number and ends with 01.

Important phone numbers and websites

Your Meritain Health website: www.meritain.com
- Customer service: 1.888.668.6855 (press 2)
- 24x7 Nurse Line: 1.888.668.6855 (press 1)
- Flexible spending account: 1.800.566.9305 (press 5)
- Precertification and case management: 1.800.242.1199

Your OptumRx website: http://optumrx.com/mycatamaranrx
- OptumRx Customer Service: 1.866.270.0234
- RX Bin: 610011
- PCN: IRX
- RX Group: PURUOFND

Your Castlight website: www.castlighthealth.com

Network information

Select Network

Select Health Network  www.selecthealthnetwork.com  1.800.634.9585  Medical services in the South Bend area

PHCS Healthy Directions (PPO and HDHP plans only)  www.phcs.com  1.800.678.7427  Medical and mental health services outside the South Bend area

Midwest Behavioral Health  www.newvenuesonline.com  1.800.223.6246  Mental health services in the South Bend area

Lakeland Care  www.lakelandcare.com  1.269.927.5207  Medical services in the Michigan area

CHA Network

CHA Network  www.chanetwork.com  1.888.689.2242  Medical and mental health services

PHCS Healthy Directions (PPO and HDHP plans only)  www.phcs.com  1.800.678.7427  Medical and mental health services outside the South Bend area

Meritain Health claims submission address

Medical Claims  Flexible Spending Account Claims  Appeals Mailing Address

Meritain Health
P.O. Box 853921
Richardson, TX 75085-3921

Meritain Health
P.O. Box 30111
Lansing, MI 48909

Meritain Health
Appeals Dept.
P.O. Box 41980
Minneapolis, MN 55441-0970

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